

# ARCTIC DEVELOPMENT COUNCIL REGIONAL ECONOMIC DEVELOPMENT FIVE-YEAR STRATEGIC PLAN

# **JULY 2001 – JUNE 2006**

The mission of the Arctic Development Council is to build a sustainable, regional economy by cultivating people-centered economic development, encouraging citizen leadership, and promoting healthy human and natural environments.

### SMALL BUSINESS SUPPORT CENTER

Programs & Technical Assistance (TAP)
Services (including Small Business Incubator)

Business Resource Library/Project Information Center

Revolving Loan Fund Youth Entrepreneurship

Initiatives Buy North Slope

**Promote Tourism** 

Promote Native Arts and Crafts

Institutional Fund Raising Strategy
Development Image Building Campaign
(Tasks) Staff and Board Training

# **TECHNICAL ASSISTANCE PROGRAM (TAP)**

#### Objective #1: Strengthen the Technical Assistance Program.

FY 2002

July - October: Business Plan Development

November – January: Schedule Year-end Payroll tax Classes: 1099's, 941,

940, 5500; Locate site for Barrow Incubator; Develop survey for existing businesses; establish links to State &

Federal websites; review website content

February – March: Overview of Business Startup; Distribute survey by

mail, email & on website; attend Rural Small Business

Conference in Anchorage

April – June: Locate possible incubator site in one outlying village;

Quickbooks Training; Publish results of survey on

Website

Ongoing: Maintain business information and materials. Research low-cost group insurance for businesses that would like to offer health and welfare insurance to employees.

FY 2003

July – September: Continue Quickbooks Training Series

October – December: Hold annual Incubator Graduation Recognition Dinner

Schedule Year-end Payroll tax Classes: 1099's, 941, 940, 5500; Locate site for Barrow Incubator; Develop survey for existing businesses; review website content

January – March: Arrange workshop on legal issues by inviting attorney to

speak

April – June: Locate possible incubator site in one outlying village;

Workshop on business plan development

Ongoing: Maintain business information and materials. Research low-cost group insurance for businesses that would like to offer health and welfare insurance to employees.

FY 2004

July – September: Continue Quickbooks Training Series

October – December: Hold annual Incubator Graduation Recognition Dinner;

Schedule Year-end Payroll tax Classes: 1099's, 941, 940, 5500; Locate site for Barrow Incubator; Develop survey for existing businesses; review website content

January – March: Arrange workshop on legal issues by inviting attorney to

speak

April – June: Locate possible incubator site in one outlying village;

Workshop on business plan development

Ongoing: Maintain business information and materials. Research low-cost group insurance for businesses that would like to offer health and welfare insurance to employees.

FY 2005

July – September: Continue Quickbooks Training Series

October – December: Hold annual Incubator Graduation Recognition Dinner;

Schedule Year-end Payroll tax Classes: 1099's, 941, 940, 5500; Locate site for Barrow Incubator; Revise survey for existing businesses; review website content Arrange workshop on legal issues by inviting attorney to

speak

January – March:

April – June: Locate possible incubator site in one outlying village.

Workshop on business plan development

Ongoing: Maintain business information and materials. Research low-cost group insurance for businesses that would like to offer health and welfare insurance to employees.

#### FY 2006

July – September: Continue Quickbooks Training Series

October – December: Hold annual Incubator Graduation Recognition Dinner;

Schedule Year-end Payroll tax Classes: 1099's, 941, 940, 5500; Locate site for Barrow Incubator; Develop survey for existing businesses; review website content

January – March: Arrange workshop on legal issues by inviting attorney to

speak

April – June: Locate possible incubator site in one outlying village;

Workshop on business plan development

Ongoing: Maintain business information and materials. Research low-cost group insurance for businesses that would like to offer health and welfare insurance to employees.

# **Procurement Technical Assistance Center (PTAC)**

### Objective #2: Provide Technical Assistance on Federal and State Projects.

#### FY 2002

July - December : Provide workshop in cooperation with PTAC personnel

for small business owners to effectively locate and apply for Federal & State projects/contracts in the following

areas, but not limited to:

- Procedure for registering

- How to read proposals

- AIDEA (when?)

- Application Process

- Forms

January - June: Provide workshop in cooperation with PTAC

personnel for small business owners to effectively locate and apply for Federal & State projects/contracts in the

following areas, but not limited to:

- Procedure for registering

- How to read proposals

- AIDEA (when?)

- Application Process

- Forms

#### FY 2003

July - December:

Provide workshop in cooperation with PTAC personnel for small business owners to effectively locate and apply for Federal & State projects/contracts in the following areas, but not limited to:

- Procedure for registering
- How to read proposals
- AIDEA (when?)
- Application Process
- Forms

January - June:

Provide workshop in cooperation with PTAC personnel for small business owners to effectively locate and apply for Federal & State projects/contracts in the following areas, but not limited to:

- Procedure for registering
- How to read proposals
- AIDEA (when?)
- Application Process
- Forms

FY 2004

July - December:

Provide workshop in cooperation with PTAC personnel for small business owners to effectively locate and apply for Federal & State projects/contracts in the following areas, but not limited to:

- Procedure for registering
- How to read proposals
- AIDEA (when?)
- Application Process
- Forms

January - June:

Provide workshop in cooperation with PTAC personnel for small business owners to effectively locate and apply for Federal & State projects/contracts in the following areas, but not limited to:

- Procedure for registering
- How to read proposals
- AIDEA (when?)
- Application Process
- Forms

FY 2005

July - December:

Provide workshop in cooperation with PTAC personnel for small business owners to effectively locate and apply for Federal & State projects/contracts in the following areas, but not limited to:

- Procedure for registering
- How to read proposals
- AIDEA (when?)

- Application Process
- Forms

January - June:

Provide workshop in cooperation with PTAC personnel for small business owners to effectively locate and apply for Federal & State projects/contracts in the following areas, but not limited to:

- Procedure for registering
- How to read proposals
- AIDEA (when?)
- Application Process
- Forms

FY 2006

July - December:

Provide workshop in cooperation with PTAC personnel for small business owners to effectively locate and apply for Federal & State projects/contracts in the following areas, but not limited to:

- Procedure for registering
- How to read proposals
- AIDEA (when?)
- Application Process
- Forms

January - June:

Provide workshop in cooperation with PTAC personnel for small business owners to effectively locate and apply for Federal & State projects/contracts in the following areas, but not limited to:

- Procedure for registering
- How to read proposals
- AIDEA (when?)
- Application Process
- Forms

#### Village Outreach

Objective #3: Provide technical assistance to the outlying villages on the North Slope when requested.

FY 2002

July – December: Create partnership with village organizations for

assistance with ADC travel costs; survey and evaluate outlying villages for small business needs and use results in preparing work plan for upcoming year

January – March: Tabulate results of survey; update village profiles.

April – June: Yearly visit to villages.

Ongoing: Assistance via telephone, fax, and email.

FY 2003

July – December: Create partnership with village organizations for

assistance with ADC travel costs; survey and evaluate outlying villages for small business needs and use results in preparing work plan for upcoming year

January – March: Tabulate results of survey; update village profiles.

April – June: Yearly visit to villages.

Ongoing: Assistance via telephone, fax, and email.

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July – December: Create partnership with village organizations for

assistance with ADC travel costs; survey and evaluate outlying villages for small business needs and use results in preparing work plan for upcoming year

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assistance with ADC travel costs; survey and evaluate outlying villages for small business needs and use results in preparing work plan for upcoming year

January – March: Tabulate results of survey; update village profiles.

April – June: Yearly visit to villages.

Ongoing: Assistance via telephone, fax, and email.

FY 2006

July – December: Create partnership with village organizations for

assistance with ADC travel costs; survey and evaluate outlying villages for small business needs and use results in preparing work plan for upcoming year

January – March: Tabulate results of survey; update village profiles.

April – June: Yearly visit to villages.

Ongoing: Assistance via telephone, fax, and email.

### **Business Resource Library**

Objective #4: Provide North Slope residents affordable research materials related to small business environments.

FY 2002

July - June: Continue partnership with Tuzzy Consortium Library

by supplying business-related books, magazines, and other materials; assist clients with reference materials.

July – December: Prepare hardcopy of all materials in the library by subject;

offer Ilisagvik College business classes tour of library..

January – June: Offer Ilisagvik College business classes tour of library.

FY 2003

July - June: Continue partnership with Tuzzy Consortium Library

by supplying business-related books, magazines, and other materials; assist clients with reference materials.

July – December: Prepare hardcopy of all materials in the library by subject;

offer Ilisagvik College business classes tour of library..

January – June: Offer Ilisagvik College business classes tour of library.

FY2004

July - June: Continue partnership with Tuzzy Consortium Library

by supplying business-related books, magazines, and other materials; assist clients with reference materials.

July – December: Prepare hardcopy of all materials in the library by subject;

offer Ilisagvik College business classes tour of library..

January – June: Offer Ilisagvik College business classes tour of library.

FY 2005

July - June: Continue partnership with Tuzzy Consortium Library

by supplying business-related books, magazines, and other materials; assist clients with reference materials.

July – December: Prepare hardcopy of all materials in the library by subject;

offer Ilisagvik College business classes tour of library..

January – June: Offer Ilisagvik College business classes tour of library.

FY 2006

July - June: Continue partnership with Tuzzy Consortium Library

by supplying business-related books, magazines, and other materials; assist clients with reference materials.

July – December: Prepare hardcopy of all materials in the library by subject;

offer Ilisagvik College business classes tour of library..

January – June: Offer Ilisagvik College business classes tour of library.

# **Revolving Loan Fund**

Objective #5: Provide gap financing by re-establishing revolving loan fund discontinued by North Slope Borough.

FY 2002

July – December: Obtain re-seed monies; develop partnership with

BIDCO to fund larger loans – commercial greater

than \$400,000

January – March: Arrange workshops with Board of Directors RLF

Committee, and residents on procedures

April – June: Present plaque as reorganization to successful clients

who paid off loans.

FY 2003

July – December: Obtain re-seed monies; develop partnership with

BIDCO to fund larger loans - commercial greater

than \$400,000

January – March: Arrange workshops with Board of Directors RLF

Committee, and residents on procedures

April – June: Present plaque as reorganization to successful clients

who paid off their loans.

FY 2004

July – December: Obtain re-seed monies; develop partnership with

BIDCO to fund larger loans – commercial greater

than \$400,000

January – March: Arrange workshops with Board of Directors RLF

Committee, and residents on procedures

April – June: Present plaque as recognition to successful clients

who paid off their loans.

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BIDCO to fund larger loans – commercial greater

than \$400,000

January – March: Arrange workshops with Board of Directors RLF

Committee, and residents on procedures

April – June: Present plaque as recognition to successful clients

who paid off their loans.

FY 2006

July – December: Obtain re-seed monies; develop partnership with

BIDCO to fund larger loans – commercial greater

than \$400,000

January – March: Arrange workshops with Board of Directors RLF

Committee, and residents on procedures

April – June: Present plaque as recognition to successful clients

who paid off their loans.

### **Promote Tourism and Native Arts & Crafts**

Objective #6: Promote tourism through small business startups and expansion of existing businesses as well as providing assistance to Tagiugmuit Savaanit Gift Shop.

FY 2002

July – December: Work on new brochure.

January – March: Update and maintain list of businesses on the North

Slope.

April – June: Partner with City of Barrow, Alaska Airlines, & other

transportation businesses to open welcome center.

Ongoing: Promote tourism and Native Arts & Crafts on ADC website; provide technical assistance to the Gift Shop in the form of bookkeeping, marketing, website development.

FY 2003

July – December: Update brochures.

January – March: Update and maintain list of businesses on North

Slope.

April – June: Partner with City of Barrow, Alaska Airlines, & other

transportation businesses to open welcome center.

Ongoing: Promote tourism and Native Arts & Crafts on ADC website; provide technical assistance to the Gift Shop in the form of bookkeeping, marketing, website development.

FY 2004

July – December: Update brochures.

January – March: Update list of businesses on North Slope; distribute to

travel agencies.

April – June: Partner with City of Barrow, Alaska Airlines, & other

transportation businesses to open welcome center.

Ongoing: Promote tourism and Native Arts & Crafts on ADC website; provide technical assistance to the Gift Shop in the form of bookkeeping, marketing, website development.

FY 2005

July – December: Update brochures.

January – March: Update list of businesses on North Slope; distribute to

travel agencies.

April – June: Partner with City of Barrow, Alaska Airlines, & other

transportation businesses to open welcome center.

Ongoing: Promote tourism and Native Arts & Crafts on ADC website; provide technical assistance to the Gift Shop in the form of bookkeeping, marketing, website development.

FY 2006

July – December: Update brochures.

January – March: Update list of businesses on North Slope; distribute to

travel agencies.

April – June: Partner with City of Barrow, Alaska Airlines, & other

transportation businesses to open welcome center.

Ongoing: Promote tourism and Native Arts & Crafts on ADC website; provide technical assistance to the Gift Shop in the form of bookkeeping, marketing, website development.

# YOUTH ENTREPRENEURSHIP PROGRAM (EYE)

Objective #7: Maintain and expand the curriculum offered through the Youth Entrepreneurship program, including establishing a youth-operated small business model (youth driven).

FY 2002

July – December: Re-seed Youth Revolving Loan Fund with non

North Slope Borough funds; re-establish partnership

with the City of Barrow and Junior Achievement

Review and revise Administrative Plan for YRLF; January – March:

> revise loan application procedures and guidelines for YRLF; arrange meetings to be held at City of

Barrow for all Phases

Host all Phases of Program at City of Barrow; April – June:

> recognize successful completion of enrollees; locate spot for EYE graduates to operate business; obtain YRLF for graduates; perform program evaluation.

FY 2003

July – December: Re-seed, if needed, Youth Revolving Loan Fund

> with non North Slope Borough funds; re-establish partnership with the City of Barrow and Junior

Achievement

Review and revise Administrative Plan for YRLF; January – March:

revise loan application procedures and guidelines for YRLF; arrange meetings to be held at City of

Barrow for all Phases

April – June: Host all Phases of Program at City of Barrow;

> recognize successful completion of enrollees; locate spot for EYE graduates to operate business; obtain YRLF for graduates; perform program evaluation.

FY 2004

July – December: Re-seed, if needed, Youth Revolving Loan Fund

> with non North Slope Borough funds; continue partnership with the City of Barrow and Junior

Achievement

January – March: Review and revise Administrative Plan for YRLF;

> revise loan application procedures and guidelines for YRLF; arrange meetings to be held at City of

Barrow for all Phases

April – June: Host all Phases of Program at City of Barrow;

> recognize successful completion of enrollees; locate spot for EYE graduates to operate business; obtain

YRLF for graduates; perform program evaluation.

FY 2005

July – December: Re-seed, if needed, Youth Revolving Loan Fund

with non North Slope Borough funds; re-establish partnership with the City of Barrow and Junior

Achievement

January – March: Review and revise Administrative Plan for YRLF;

revise loan application procedures and guidelines for YRLF; arrange meetings to be held at City of

Barrow for all Phases

April – June: Host all Phases of Program at City of Barrow;

recognize successful completion of enrollees; locate spot for EYE graduates to operate business; obtain YRLF for graduates; perform program evaluation.

FY 2006

July – December: Re-seed, if needed, Youth Revolving Loan Fund

with non North Slope Borough funds; re-establish partnership with the City of Barrow and Junior

Achievement

January – March: Review and revise Administrative Plan for YRLF;

revise loan application procedures and guidelines for YRLF; arrange meetings to be held at City of

Barrow for all Phases

April – June: Host all Phases of Program at City of Barrow;

recognize successful completion of enrollees; locate spot for EYE graduates to operate business; obtain YRLF for graduates; perform program evaluation.

### **BUY NORTH SLOPE INITIATIVE**

Objective #8: Help small businesses on North Slope grow by providing information and infrastructure needed to compete in today's economy.

FY 2002

July – June: Develop survey that indicates where the dollar is

spent; publish results on website.

FY 2003

July – September: Host forum to encourage "Buy North Slope"
October – December: Revise or update "Buy North Slope" brochure
January – March: Once a quarter hand out brochures at AC
April – June: Once a quarter hand out brochures at AC

FY 2004

July – September: Host forum to encourage "Buy North Slope"
October – December: Revise or update "Buy North Slope" brochure
January – March: Once a quarter hand out brochures at AC

April – June: Once a quarter hand out brochures at AC

FY 2005

July – September: Revise Survey & mail to NS residents

October – December: Revise or update "Buy North Slope" brochure January – March: Once a quarter hand out brochures at AC

April – June: Once a quarter hand out brochures at AC; publish

results on website

FY 2006

July – September: Host forum to encourage "Buy North Slope"
October – December: Revise or update "Buy North Slope" brochure
January – March: Once a quarter hand out brochures at AC
April – June: Once a quarter hand out brochures at AC

# **TOURISM INITIATIVE**

# Objective #9: Develop (cultural) tourism on the North Slope

FY 2002

July – December: Open discussion with Alaska Airlines

regarding an in-flight tourist survey

January – June: Develop survey & distribute via airlines

FY 2003

July – June: Work with Alaska Village

Initiatives/UIC/ASRC/Ilisagvik College to further Tourism; establish one Kiosk in Barrow (not at

Heritage Center)

FY 2004

July – June: Work with Alaska Village

Initiatives/UIC/ASRC/Ilisagvik College to further

Tourism; establish one Kiosk on NS

FY 2005

July – June: Work with Alaska Village

Initiatives/UIC/ASRC/Ilisagvik College to further

Tourism: establish one Kiosk on NS

FY 2006

July – June: Work with Alaska Village

Initiatives/UIC/ASRC/Ilisagvik College to further

Tourism; establish one Kiosk on NS

Objective #10: Develop winter tourism built on theme "Sunrise and recreation in the Arctic"-stress Midnight sun, northern lights, farthest city of the north, ice hockey, cross-country skiing, snowmobiling, dog sleds, etc.

FY 2002

July – December: Begin contact with Alaska Village Initiatives on

Development; contact North West Arctic Borough as partner; host community meeting for ideas from artists, merchants, community leaders, educators,

etc

January – June: Hold two more community meetings, preferably

during council meetings to finalize program; design

ad campaign; begin implementation

FY 2003

July – December: Conduct meetings to establish theme or

Competition; contact North West Arctic Borough

as partner

January – June: Hold two more community meetings, preferably

during council meetings to finalize program; design

ad campaign; begin implementation

FY 2004

July – December: Conduct meetings to establish theme or

Competition; contact North West Arctic Borough

as partner

January – June: Hold two more community meetings, preferably

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ad campaign; begin implementation

FY 2005

July – December: Conduct meetings to establish theme or

Competition; contact North West Arctic Borough as partner; host community meeting for ideas from artists, merchants, community leaders, educators,

etc

January – June: Hold two more community meetings, preferably

during council meetings to finalize program; design

ad campaign; begin implementation

FY 2006

July – December: Conduct meetings to establish theme or

Competition; contact North West Arctic Borough as partner; host community meeting for ideas from artists, merchants, community leaders, educators,

etc

January – June: Hold two more community meetings, preferably

during council meetings to finalize program; design

ad campaign; begin implementation

#### ARTS AND CRAFTS INITIATIVE

Objective #11: Support the growth and development of Native Artists in the region by providing on outlet for products and exploring the possibility of establishing a "Wall-less Incubator".

FY 2002

July – December: Work with current owners of gift shop for re-

Opening

January – June: Research "Wall-less Incubator" for feasibility;

Implementation begins.

FY 2003

July – June: Assist gift shop with marketing strategy and

Bookkeeping and other needs

FY 2004

July – June: Assist gift shop with marketing strategy and

bookkeeping and other needs

FY 2005

July – June: Assist gift shop with marketing strategy and

Bookkeeping and other needs

FY 2006

July – June: Assist gift shop with marketing strategy and

Bookkeeping and other needs

# INSTITUTIONAL DEVELOPMENT PROJECT

Objective #12: Expand ADC's on-line presence.

FY 2002

July – June: Review website and add new components as necessary.

Include Incubator and RLF clients onto website

Conduct survey regarding website.

FY 2003

July – June: Review website and add new components as necessary.

Update Incubator and RLF clients onto website; list contributors & link to their sites (if permissible)

Conduct survey regarding website.

FY 2004

July – June: Review website and add new components as necessary.

Update Incubator and RLF clients onto website; list contributors and link to their websites (if permissible)

Conduct survey regarding website.

FY 2005

July – June: Review website and add new components as necessary.

Update Incubator and RLF clients onto website; list contributors and link to their websites (if permissible)

Conduct survey regarding website.

FY 2006

July – June: Review website and add new components as necessary.

Update Incubator and RLF clients onto website; list contributors and link to their websites (if permissible)

Conduct survey regarding website.

# Objective #13: Implement a 3-year funding strategy resulting in a diverse funding base for the Arctic Development Council.

FY 2002

July – June: Fees for services:

- ❖ Institutionalize a 2% RLF loan fee for every loan
- ❖ Institute a \$25 fee for all late RLF payments
- Establish a schedule for new client consultations and on-going appointments for clients
- Design a rate card and post at front desk
- ❖ Design a client in-take form
- ❖ Establish a fee structure for technical assistance provided to clients Membership:
  - Benefits to include group insurance
  - Establish database for membership data
  - Introduce quarterly membership luncheon with guest speaker

#### Fundraising:

- ✓ Lannan Foundation Indigenous Communities Program application
- First Nations Institute Eagle Staff Fund for Youth Entrepreneurship Program
- Request to Campaign for Human Development to assist incubator participants with management, market research and development
- ✓ Apply for ANA grant to assist Native Village of Barrow through the ADC Technical Assistance Program
- ✓ Investigate other funding solutions

FY 2003

July – June: Fees for services:

- Review and evaluate 2% RLF loan fee for every loan
- Review and evaluate \$25 fee for all late RLF payments
- ❖ Review schedules for new client consultations and on-going appointments for clients
- Update rate card and post at front desk
- Update client in-take form
- ❖ Evaluate fee structure for technical assistance provided to clients Membership:
  - Benefits to include group insurance

- Establish database for membership data
- Introduce quarterly membership luncheon with guest speaker
- Review fee schedule

#### Fundraising:

- ✓ Lannan Foundation Indigenous Communities Program application
- ✓ First Nations Institute Eagle Staff Fund for Youth Entrepreneurship Program
- Request to Campaign for Human Development to assist incubator participants with management, market research and development
- ✓ Apply for ANA grant to assist Native Village of Barrow through the ADC Technical Assistance Program
- ✓ Investigate other funding foundations and corporations

#### FY 2004

### July – June: Fees for services:

- ❖ Monitor either increase/decrease 2% RLF loan fee for every loan
- ❖ Monitor, either increase/decrease \$25 fee for all late RLF payments
- \* Review and revise, if needed, schedule for new client consultations and on-going appointments for clients
- Update rate card and post at front desk
- ❖ Update client in-take form
- Review or revise fee structure for technical assistance provided to clients

#### Membership:

- Benefits to include group insurance
- Establish database for membership data
- Introduce quarterly membership luncheon with guest speaker
- Monitor fees for needed revision.

#### Fundraising:

- Lannan Foundation Indigenous Communities Program application
- First Nations Institute Eagle Staff Fund for Youth Entrepreneurship Program
- Request to Campaign for Human Development to assist incubator participants with management, market research and development
- ✓ Investigate other funding foundations and corporations.

#### FY 2005

# July – June: Fees for services:

- Review/revise 2% RLF loan fee for every loan
- Review/revise \$25 fee for all late RLF payments
- Update schedule for new client consultations and on-going appointments for clients
- Update rate card and post at front desk
- ❖ Update client in-take form
- Review/revise fee structure for technical assistance provided to clients Membership:
  - Benefits to include group insurance
  - Review database for membership data
  - Host quarterly membership luncheon with guest speaker

#### Fundraising:

- ✓ Lannan Foundation Indigenous Communities Program application
- ✓ First Nations Institute Eagle Staff Fund for Youth Entrepreneurship Program
- ✓ Request to Campaign for Human Development to assist incubator participants with management, market research and development
- ✓ Investigate other funding foundations and corporations

FY 2006

July – June: Fees for services:

- ❖ Review/revise 2% RLF loan fee for every loan
- Review/revise \$25 fee for all late RLF payments
- Update schedule for new client consultations and on-going appointments for clients
- Update rate card and post at front desk
- ❖ Update client in-take form
- \* Review/revise fee structure for technical assistance provided to clients Membership:
  - Benefits to include group insurance
  - Review database for membership data
  - Host quarterly membership luncheon with guest speaker

#### Fundraising:

- ✓ Lannan Foundation Indigenous Communities Program application
- First Nations Institute Eagle Staff Fund for Youth Entrepreneurship Program
- Request to Campaign for Human Development to assist incubator participants with management, market research and development
- ✓ Investigate other funding foundations and corporations.

# Objective #14: Build the image of the Arctic Development Council as pro-active, positive advocate for small business in the region.

FY 2002

July – June: Design business signs for the community that will

guide visitors/new residents and provide marketing for small businesses; converse with Alaska Airlines about placing ADC backdrop in waiting area of airport.

FY 2003

July – June: Install signs around town.

FY 2004

July – June: Inspect all signs for wear & tear; repair if needed.

FY 2005

July – June: Inspect all signs for wear & tear; repair if needed.

FY 2006

July – June: Inspect all signs for wear & tear; repair if needed.

# Objective #15: Design and implement an annual evaluation procedure to guide the on-going progress of ADC Programs.

FY 2002

July: Review procedures and prepare comprehensive evaluation

of all programs and prepare annual report.

FY 2003

July: Review procedures and prepare comprehensive evaluation

of all programs and prepare annual report.

FY 2004

July: Review procedures and prepare comprehensive evaluation

of all programs and prepare annual report.

FY 2005

July: Review procedures and prepare comprehensive evaluation

of all programs and prepare annual report.

FY 2006

July: Review procedures and prepare comprehensive evaluation

of all programs and prepare annual report.

# **STAFF AND BOARD TRAINING**

Objective #16: Ensure staff and board are current with today's technology and knowledge.

FY 2002

July – June: Hold one training workshop for Board of Directors.

Staff to attend two professional classes or workshops.

FY 2003

July – June: Hold one training workshop for Board of Directors.

Staff to attend two professional classes or workshops

FY 2004

July – June: Hold one training workshop for Board of Directors.

Staff to attend two professional classes or workshops

FY 2005

July – June: Hold one training workshop for Board of Directors.

Staff to attend two professional classes or workshops

FY 2006

July – June: Hold one training workshop for Board of Directors.

Staff to attend two professional classes or workshops